



[REDACTED]

28 August 2019

[REDACTED]

**Freedom of information reference no: F21082019**

Thank you for your Freedom of Information request received on 21 August 2019. You asked for: -

**“... I am writing a paper on how the Money Advice Service has changed since Treasury called for it to be closed in 2016. However, I can't find anywhere on your site how you get paid. Could you please supply me with this information, and where it is on your site? I believe this is a part of the FCA guidelines for financial management companies”.**

Money Advice Service has two primary work streams: Money Guidance and Debt Advice. Both are funded by the levy on regulated firms. The Financial Conduct Authority (FCA) raises and collects this levy on behalf of Money Advice Service. The information is in the public domain, you can find more information here:

<https://www.gov.uk/government/publications/money-advice-service-annual-report-and-accounts-2018-to-2019>

If you have any queries about this letter please contact me quoting the reference number above. Yours,

[REDACTED]

**Data Protection Manager**

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**Your right to complain under the Freedom of Information Act**

If you are not happy with this response you can ask for an internal review by e-mailing [foi@maps.org.uk](mailto:foi@maps.org.uk) or by writing to Money and Pensions Service, 120 Holborn, London, EC1N 2TD. Any review request should be sent within two months of the date of this letter.

If you are not content with the outcome of an internal review you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted our own complaints procedure. The ICO can be contacted at: Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF [ico.org.uk/Global/contacts](http://ico.org.uk/Global/contacts) or telephone 0303 123 1113 or 01625 545745

**Money and Pensions Service**

120 Holborn, London EC1N 2TD t: +44 (0)115 9659570 w: [MoneyAndPensionsService.org.uk](http://MoneyAndPensionsService.org.uk)

